



# FEMA

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## News Release

### West Virginia Residents Impacted by the Severe Storms August 28-30, 2023, Can Apply for FEMA Assistance Now

**CHARLESTON, W.Va.** Did you have damage from the severe storms that impacted Boone, Calhoun, Clay, Harrison, and Kanawha counties August 28-30, 2023? You may be eligible for help from FEMA.

If you have homeowners or renters insurance, you should file a claim as soon as possible with your insurance agent. By law, FEMA cannot duplicate benefits for losses covered by insurance. But if your policy does not cover all your damage-related expenses, you may be eligible for federal assistance from FEMA.

The fastest way to apply is through [DisasterAssistance.gov](https://DisasterAssistance.gov).

You can also apply through the FEMA mobile app or by calling the FEMA Helpline at 800-621-3362. If you use a video relay service, captioned telephone service, or other communication services, please provide FEMA the specific number assigned for that service.

When you apply for assistance, have the following information readily available:

- A current phone number where you can be contacted
- Your address at the time of the disaster and the address where you are now staying
  - Individuals with a 911 address should use it when registering for assistance
- Your Social Security number, if available
- A general list of damage and losses
- If insured, the policy number or the agent and/or the company name

Disaster assistance may include financial help with temporary lodging and home repairs along with other programs to assist families recovering from effects of the event.

For the latest information, visit [fema.gov/disaster/4756](https://fema.gov/disaster/4756).

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*FEMA's mission is helping people before, during, and after disasters.*

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish).*